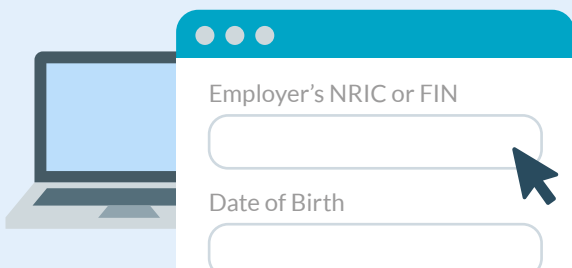


Better Security for You

From 1 July 2021, employers will be better protected when transacting with MOM through third party employment agencies (EAs). Employers who have engaged an EA to apply, renew or cancel an FDW work permit will first need to log in to MOM's FDW e-service to authorise their EAs before their EAs can make any transaction. MOM will no longer accept hard copy authorisation forms.

Steps for EA and employer to complete the authorisation process:

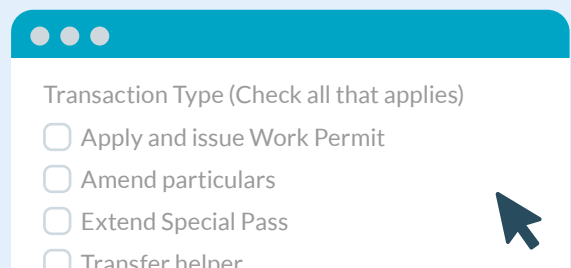
[Employment agent]



STEP 1

Log in to FDW eService and search for the employer using their NRIC number/FIN and Date of Birth.

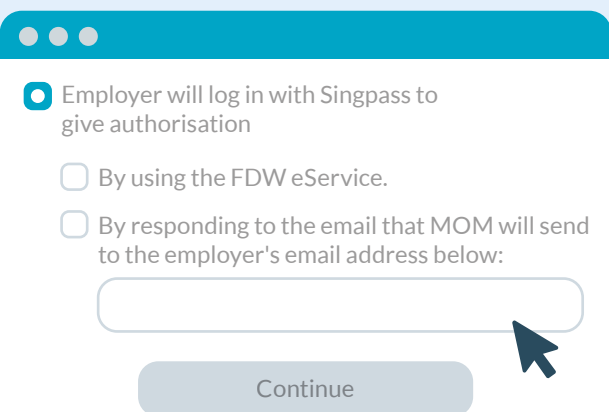
[Employment agent]



STEP 2

Select the type of transaction you will be performing for the employer.

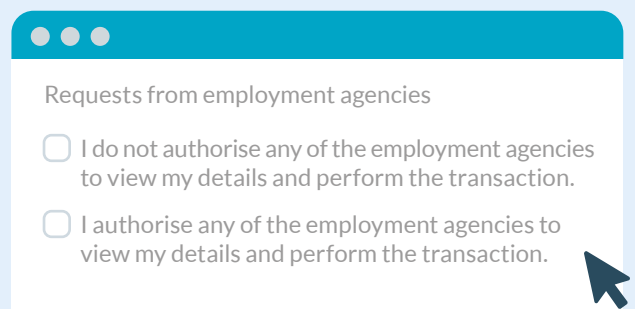
[Employment agent]



STEP 3

Choose one of the options for the employer to log in for the authorisation.

[Employer]



STEP 4

If your EA has told MOM that you will respond via email, you will receive an email. Please login to approve or reject **within 7 days**. If there is no response, your EA will not be able to transact for you.

IMPORTANT:

- Employers must have a Singpass to log in for the authorisation. Please [register for a Singpass](#), if you do not have one. If you need help with this, you can approach your family member or agent.
- Alternatively, for employers whose helpers are approved under the [Sponsorship Scheme](#), their sponsors can also log in to authorise the EA to transact on their behalf.